

Prime Behavioral Health, LLC
647 Hill Rd. North, Unit B
Pickerington, OH 43147
614-833-6900

(Client Copy)
711 North Columbus St., Ste. 100
Lancaster, OH 43130
740-653-6500

OFFICE POLICIES

FEES

Fees are based on the type of service provided and length of time.

Initial Session	\$160
Office visit ~60 min, Individual	\$150
Office visit ~45 min, Individual	\$120
Office visit ~30 min, Individual	\$ 80
Office visit ~45 min, Couple or family	\$130

PHONE CONSULTATIONS

Telephone consultations lasting 10 minutes or longer will be billed in 15 minute intervals based on the per hour rate of the counselor charge. **As a rule, insurance will not cover this fee.**

PAYMENT FOR COURT TESTIMONY

If the clinician is required to testify for any reason in court pertaining to treatment, you will be responsible for paying the fee for the amount of time spent in court, giving depositions, other court related business and travel time to and from the setting at the usual and customary rate of your counselor's time. **As a rule, insurance does not cover this expense.**

MEETINGS OUTSIDE THIS FACILITY

Any meetings that are requested outside of Prime Behavioral Health, LLC, i.e. school, Job and Family Services, other therapist's offices and home visits will be charged the usual and customary rate. **Insurance does not cover this cost.**

CORRESPONDENCE FEES

Correspondence to non-medical contacts and/or written reports which require considerable preparation that is not necessary for treatment (i.e. letters to attorneys, courts, parents, etc.) will be billed in 15 minute intervals based on the usual and customary rate. This will be your responsibility since insurance will not pay for this service.

Prime Behavioral Health

NOTICE FOR ACCOUNTS WITH BALANCES DUE

Please take note of our new policy regarding our scheduling policy due to outstanding balances.

Beginning immediately, if you have an account with balances from unpaid copays, fees for missed/late canceled appointments, and coinsurance and/or deductibles for claims that HAVE FINISHED PROCESSING through your insurance, the clerical staff have been advised to not schedule any new appointments until the balance is paid in full. Please keep 3 appointments booked at all times so that you will still have at least 2 appointments on the books. We will not cancel any appointments already on the schedule. Please pay the amount requested when you check in for your appointments to avoid this issue. We diligently try to ask for the proper amount we expect to be due after your insurance processes your claim to keep you from getting behind. We adjust the balance accordingly, when needed, after we receive the final decision from your insurance. However, policies with co-pays do require the payment at the time of service. Payment can be made in person, over the phone, or via our website or QR codes on our statements.

We would encourage you to keep a credit/debit card on file with our office and sign to give us permission to charge your card for balances due (as needed) to be sure that there is no disruption to your care. Ask the receptionist about this option.

If you have questions or concerns, please feel free to discuss this with us.

January 11,2024